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# MODEL OF PROTECTION OF PERSONS, FAMILIES AND COMMUNITIES

TOGETHER WITH THE COMMUNITY COMMITTED TO YOUR SECURITY

September 2023

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## INTRODUCTION

The model of protection of persons, families and communities is visualized from a preventive as well as an investigative point of view in order to contribute to the coexistence and security of citizens. These aspects must be immersed in the different work processes of the police nationally and in their interaction with the different actors in society.



# INTRODUCTION TO THE MODEL OF PROTECTION OF PERSONS, FAMILIES AND COMMUNITIES



The National Police was born in the year 1979 out of the heart of the people in service to the people and based on humanistic values and principles.



The police model of Nicaragua has received international recognition as a successful experiment and has been shared in different countries and at international meetings.



It is a model in permanent revision, evolution, and adjustment to achieve better institutional functioning, closer contact with the community and constant improvement in services to the community.

# INTRODUCTION TO THE MODEL OF PROTECTION OF PERSONS, FAMILIES AND COMMUNITIES



The Government of Reconciliation and National Unity strategy is to establish the integration and articulation of the efforts of the different sectors of society, the community and the state with a systematic inclusive focus for the protection of persons, families and communities.

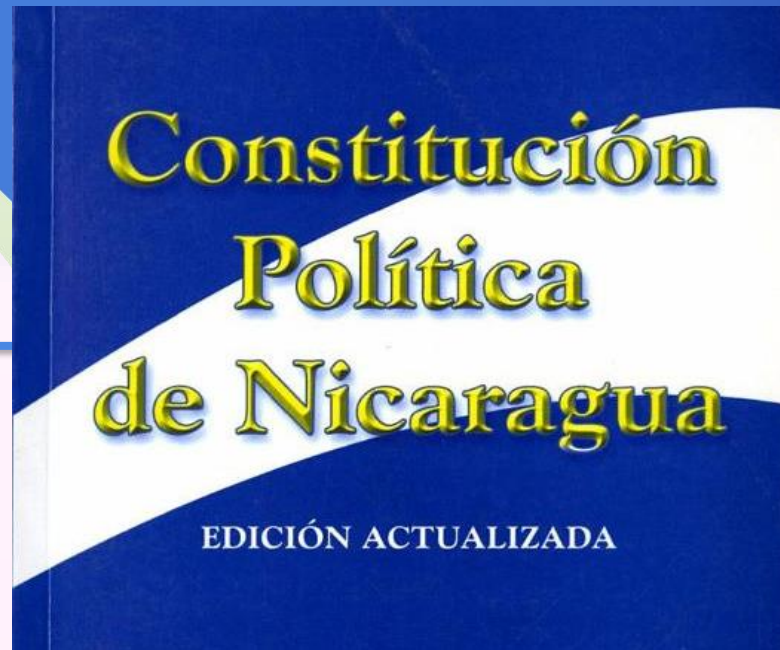


The National Police Works with the community and from the community to which it belongs to define together their own security needs.

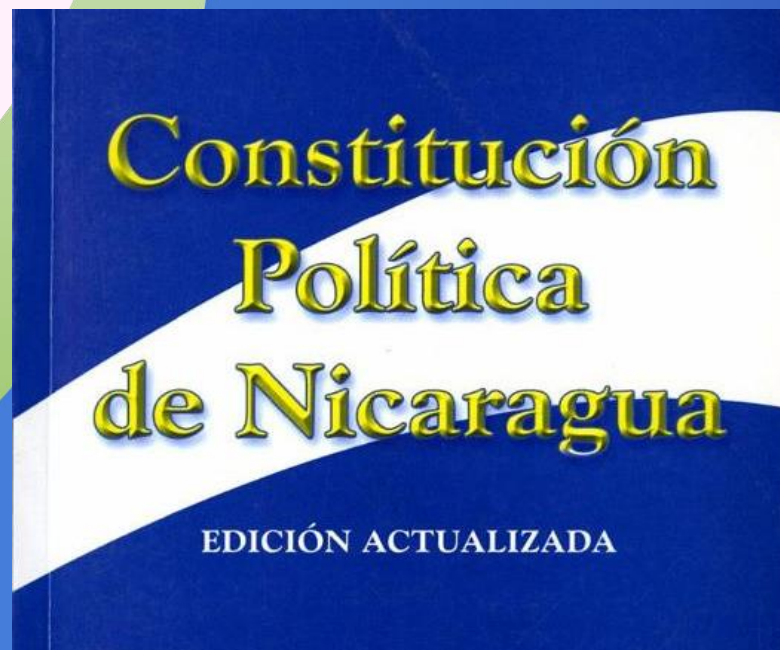


There have been good results in the reduction in crime rates and also in the fight against drug trafficking and transnational organized crime, building a strong barrier against this scourge.

## Constitution of Nicaragua



### LEGAL AND NORMATIVE BASE



### Article 97

The National Police is an armed force, under the President of the Republic, in charge of protecting the lives of the inhabitants of the country, preserving social order and internal order, guaranteeing the security of persons and institutions, and ensuring respect for the national patrimony, social assets and individual property.

### Article 97

The National Police depends on the authority exercised by the President of the Republic acting in his role of commander in chief and in strict obedience to the Constitution to which we owe respect and obedience.

In carrying out its functions, the National Police acts taking into account the important role of citizens, the family and the community.

# LEGAL AND NORMATIVE BASE


2001

Initiation of the Plan for the Development and Modernization of the National Police


2014

Implementation of the State Policy STRATEGY FOR CITIZEN & HUMAN SECURITY

-Reforms to Law 441 approved



Plans and programs for protection of persons, families and communities achieving ever better citizen and human security conditions.



Community gatherings in neighborhoods nationwide (meetings and workshops for planning and evaluation)



## PLANS:

- Public Security
- Security for tourist destinations
- Roadway emergencies
- Safe circulation for drivers and passengers of motorcycle taxis both original and adapted versions.
- Security in the countryside
- Security in the schools
- Other Plans.

## POLICE MODEL

“Our work model is the protection of persons, families and communities, with a systematic focus, and an inclusive integral vision of citizen participation where the people are the principal participants in their security.

We work in coordination with the other institutions of the government and the State to join forces and prevent crime, reduce accidents, protect women, promote understanding in families and protect youth. For those objectives, we carry out:

- A National Plan for Citizen and Human Security
- A Plan for the Protection and Security of Mothers and Families
- The My Life without Drugs for Peace and the Future Plan.
- The Women for Life, Women for Peace Plan.
- Support for vaccination campaigns and health fairs.
- Weekly community encounters with the participation of local authorities to identify problems and solutions.

We will continue identifying risk factors and crime centers and executing routine and special plans to guarantee order, peace, security and stability.



Commissioner  
**FRANCISCO DIAZ M.**  
Director General

# INSTITUTIONAL PERSPECTIVE



## MISSION

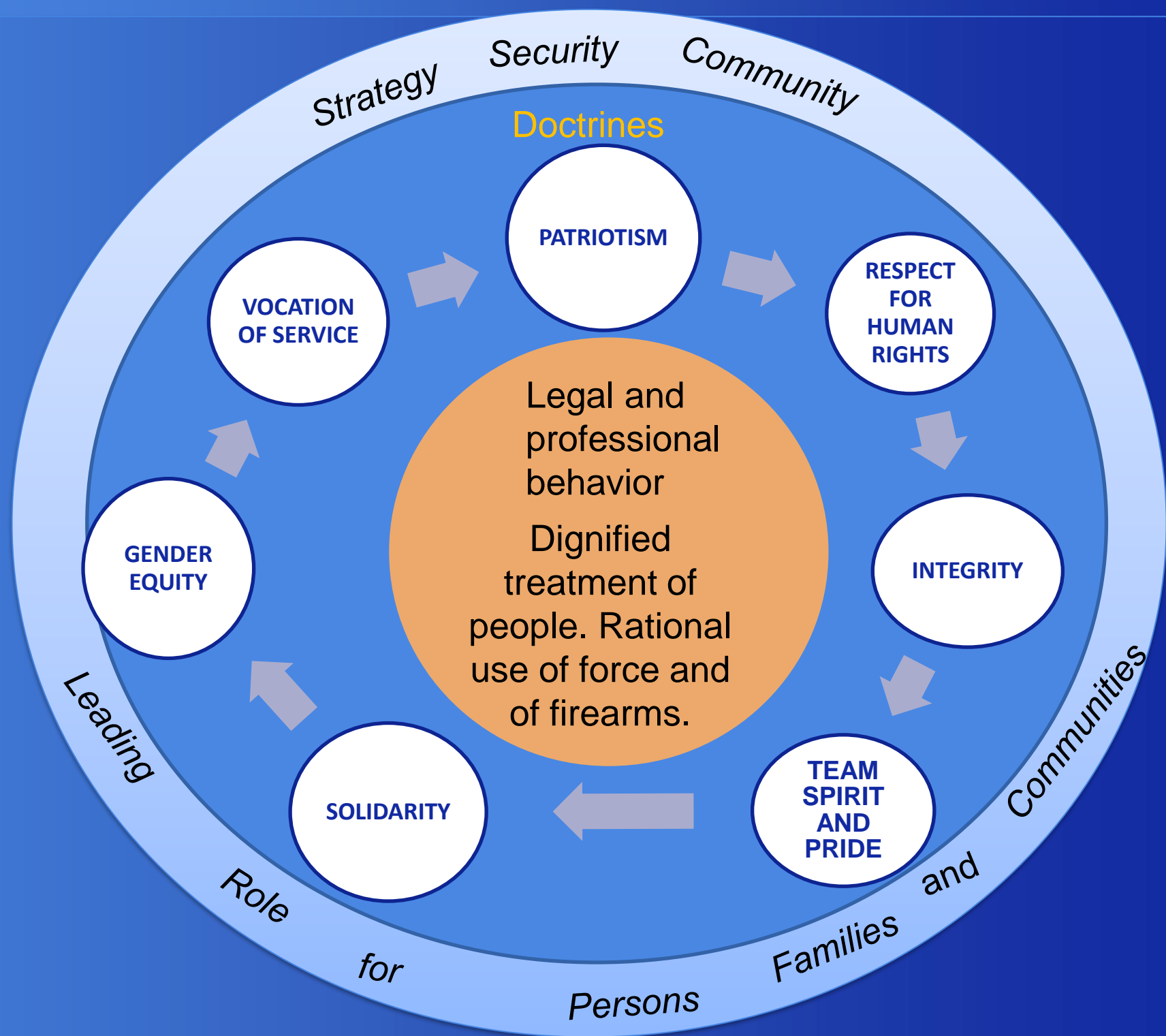
To protect life and the integrity and security of persons and their goods; to protect the free exercise of the rights and liberties of the people; to guarantee public order and social harmony; the prevention, pursuit, and investigation of crime in general, of organized crime, of terrorism, drug trafficking and connected crimes and other crimes according to the law.

## VISION

A community police, professional and humanistic, which enjoys the confidence of citizens and contributes to social harmony and citizen security through its efficient and effective action in the fight against criminality, supported by its principles and values of service and national and regional leadership.



# FUNDAMENTAL PRINCIPLES



# SOCIAL STRATEGY FOR THE PREVENTION OF CRIMES AND TRAFFIC ACCIDENTS

## Citizen Participation

- Community Gatherings
- Universities
- Church leaders
- Other sectors

## Government & State Institutions

### Judicial Branch

- Public Ministry
- Ministry of Education
- Interior Ministry
- Ministry of Health
- Ministry of the Family
- Ministry of Transport
- Institute for Sports
- Development Institute
- Mayors' Offices
- Others

## National Police Actions

- Preventive
- Investigative
- Intelligence



**BETTER SECURITY AND CITIZEN SATISFACTION**

# POLICE MODEL

## PRINCIPLES

1. SYSTEMATIC  
WORK

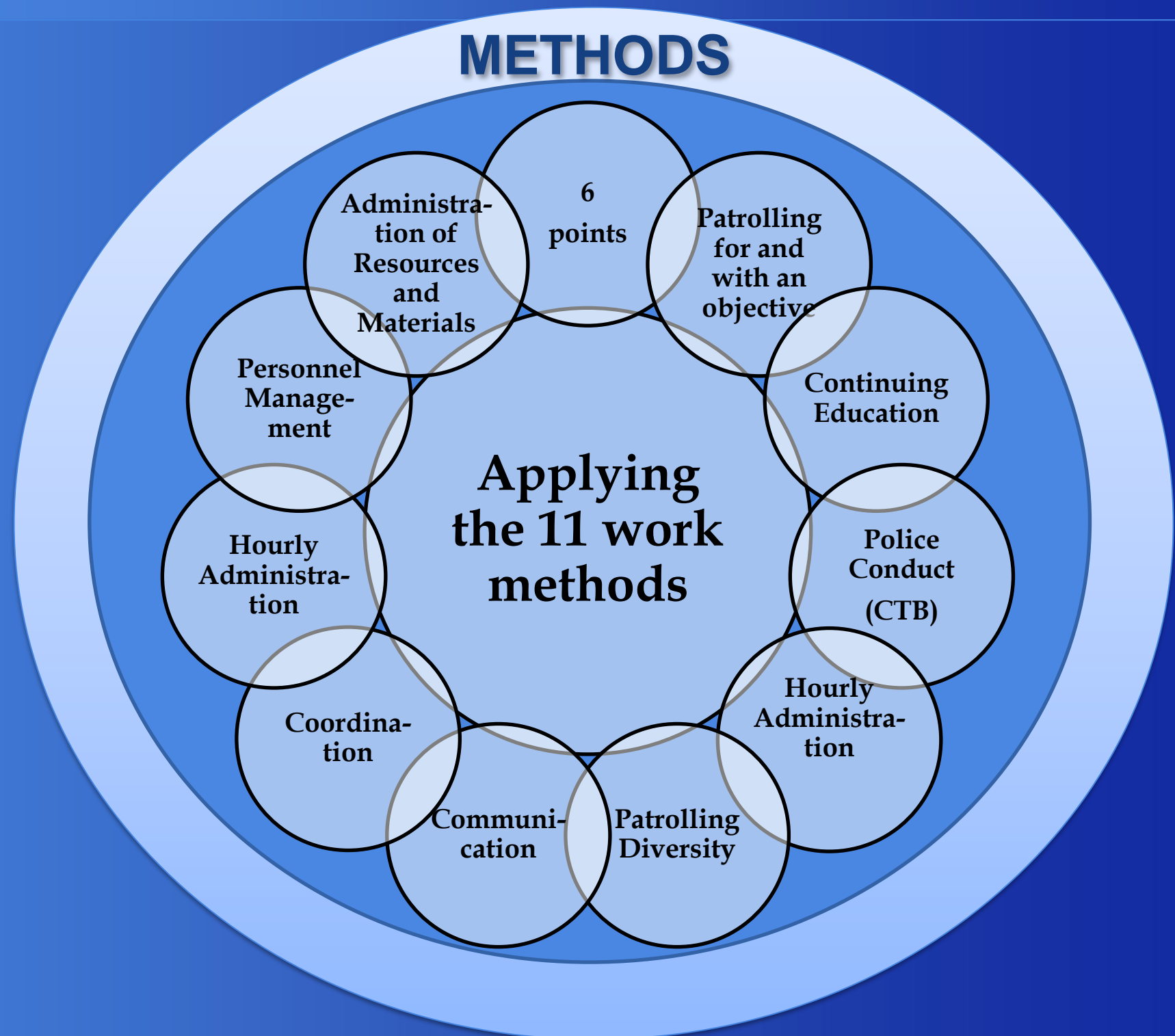
2. ARTICULATION OF  
THREE SUBSYSTEMS  
OF WORK

3. THE SECTOR



# POLICE MODEL

## METHODS



# COMPONENTS

- Shared Responsibility
- Restoration of Rights
- Identification & solution of problems on the ground
- Rescue of values
- Capacity strengthening
- Social Programs

- POLICE PREVENTIVE ACTION
- SOCIAL PREVENTIVE ACTION
- STATE PREVENTIVE ACTION



CITIZEN SATISFACTION

# PRINCIPLE 1: SYSTEMATIC WORK



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**PRINCIPLE 2:  
ARTICULATION  
OF THREE  
SUBSYSTEMS  
OF WORK**

**Police Work**

**Work of State  
institutions**

**Work with the  
Community**

## PRINCIPLE 3: SECTORS



It is the Basic Unit of the Police that attends to the needs of the neighborhoods, their population, economic and environmental situation, coordinated by the CHIEF OF SECTOR. This work is in a constant process of improvement.

Currently, the work of the chief of sector is being automated. The principal component of the work is preventing and reducing criminal activity. The automation permits us to improve our capacity and response to the citizenry in matters of security.



## INTEGRAL ATTENTION FOR WOMEN VICTIMS OF DOMESTIC OR SEXUAL VIOLENCE OR TRAFFICKING

### SPECIALIZED MODELS



Implementation of the strategy of protection of the lives of women and the Women for Life, Women for Peace and Wellbeing Campaign

Inauguration of 253 Women's Police Stations in municipalities around the country and inauguration of 249 national delegations to strengthen the specialized attention to crimes against the lives and dignity of women.

# ATTENTION TO YOUTH

Center for Youth Development for young people at risk with a program of training recognized by INATEC

## SPECIALIZED MODELS



Carrying out the Interinstitutional Program of Attention and Integral Development of Adolescents and Youth for the Promotion of a Culture of Peace with four categories:



Interinstitutional  
Social Attention



Youth Culture, Peace  
Culture



Entrepreneurship and  
Youth Development



Police-Community  
Relations

# LEONEL RUGAMA UNIVERSITY OF POLICE SCIENCES

## EDUCATION MODEL

- Develops a process of continual formation within the framework of a school that facilitates training in all education subsystems (formation, training and continuous preparation)
- Develops themes relative to doctrine, ethics, human rights, police behavior and the diverse subjects of police duties.
- Includes a network of trainers, monitors of students' preparation in an effective and dynamic manner with interactions between the Police University and the police structures of the country.



## USING TECHNOLOGICAL PLATFORMS TO INCREASE POLICE SERVICES AND BRING THEM CLOSER TO THE PEOPLE

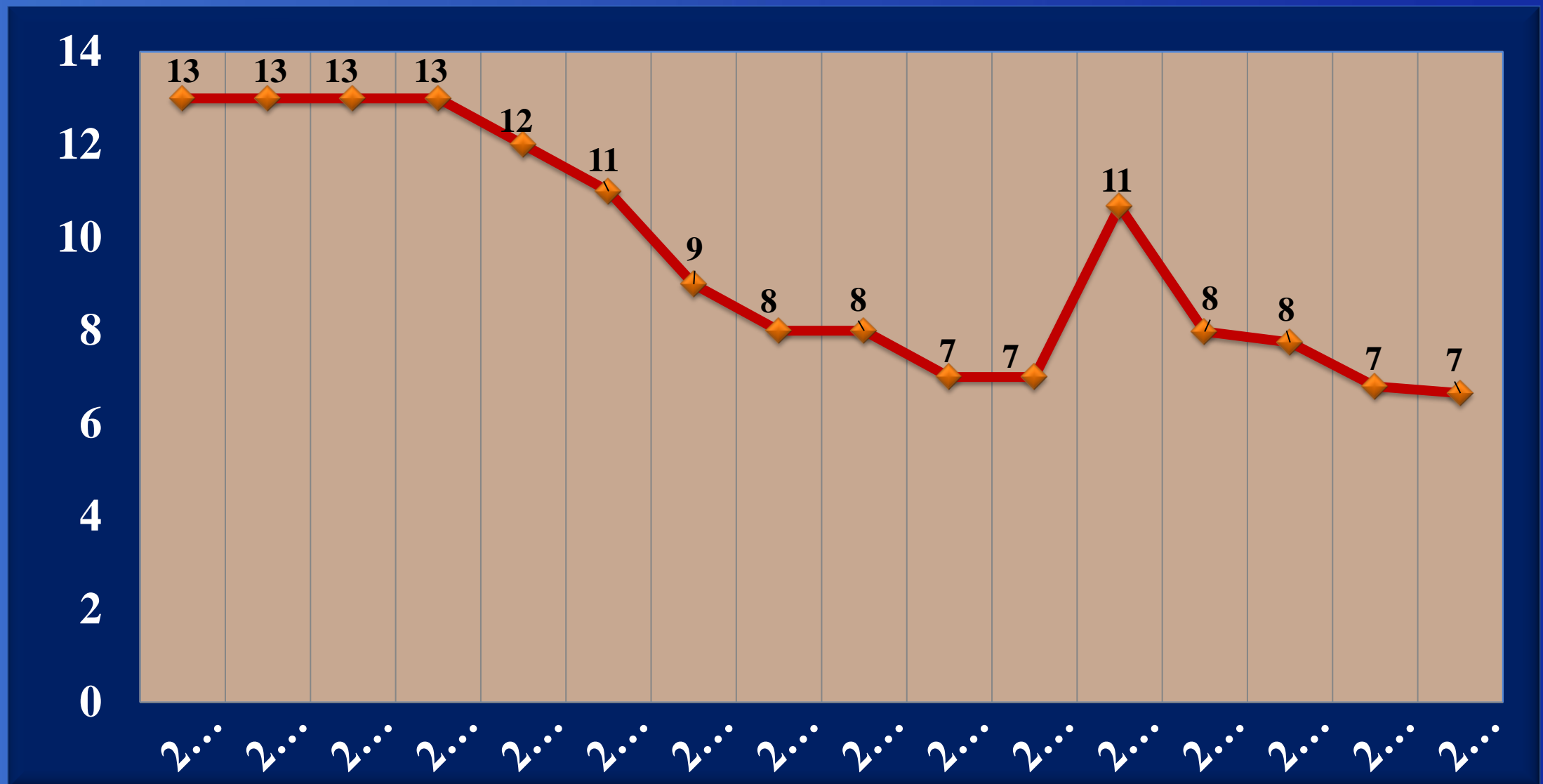
- Police Emergency Services.
- Reports of crimes and misdemeanors—web page
- 32 IT kiosks and a web page with the capacity to provide 16 different services with a response time average of seven minutes:
  - ✓ Drivers licenses (new, renewals, replacements and category changes).
  - ✓ Delivery and location of infractional licenses.
  - ✓ Police records.
  - ✓ Resolutions and certifications of traffic accidents.
  - ✓ Vehicle registration certificates and drivers license certificates.



# NATIONAL INDICATORS

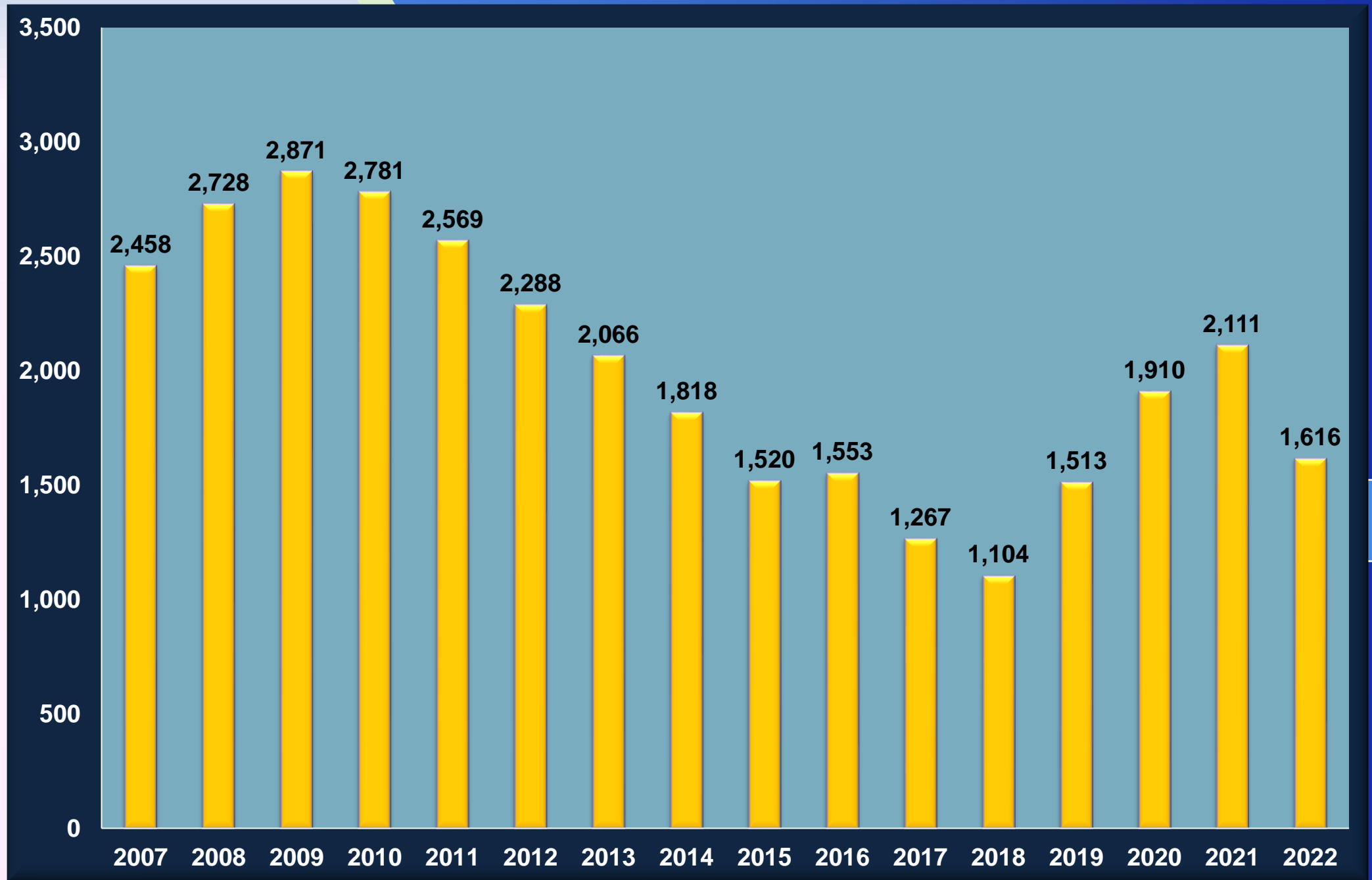


## RATE OF HOMICIDES PER 100,000 INHABITANTS 2007-2022

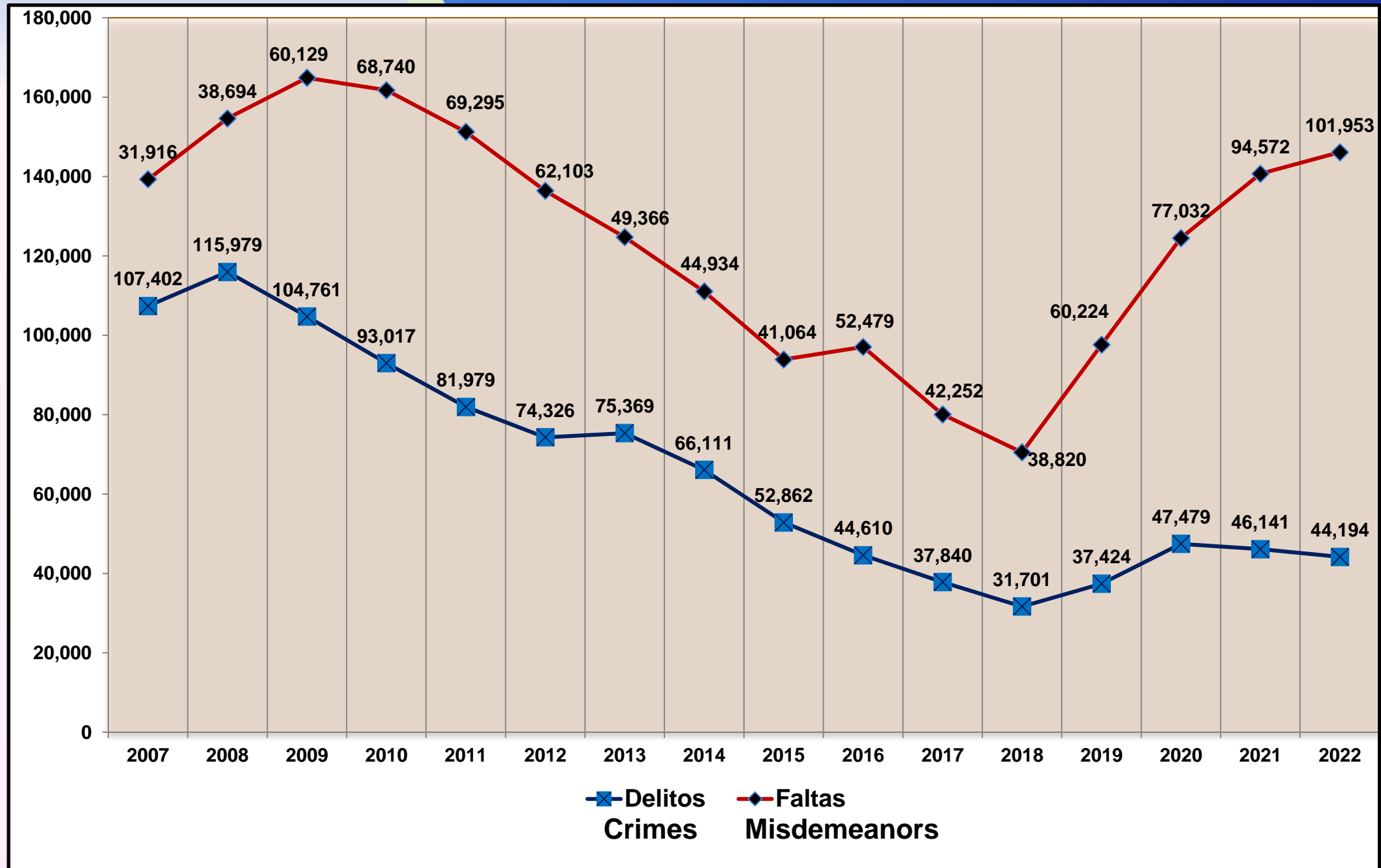


Source: Statistical Yearbook of the National Police of Nicaragua 2022.

# Complaints per 100,000 inhabitants / Years 2007-2022

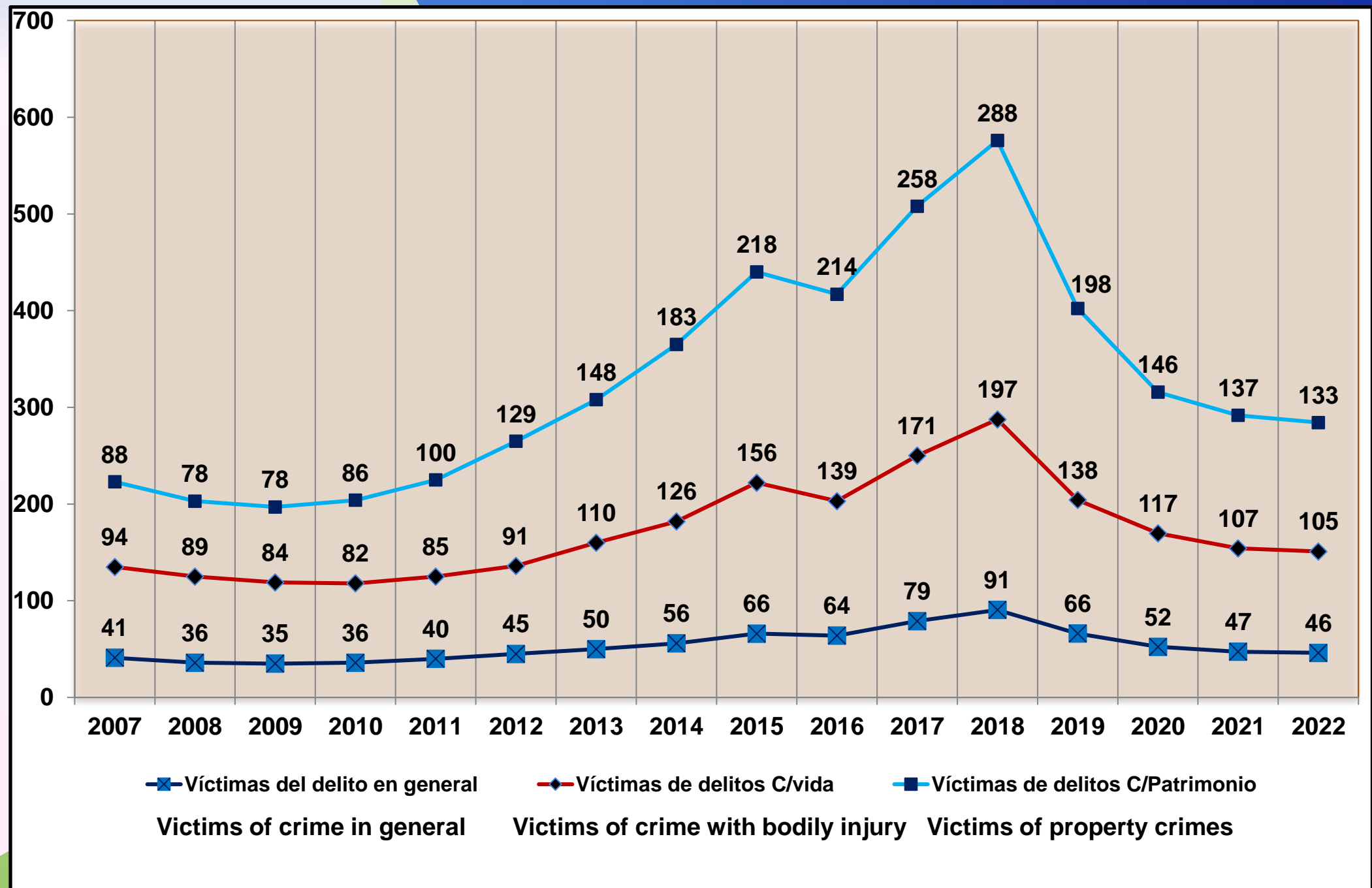


# Crimes & Misdemeanors / Years 2007-2022

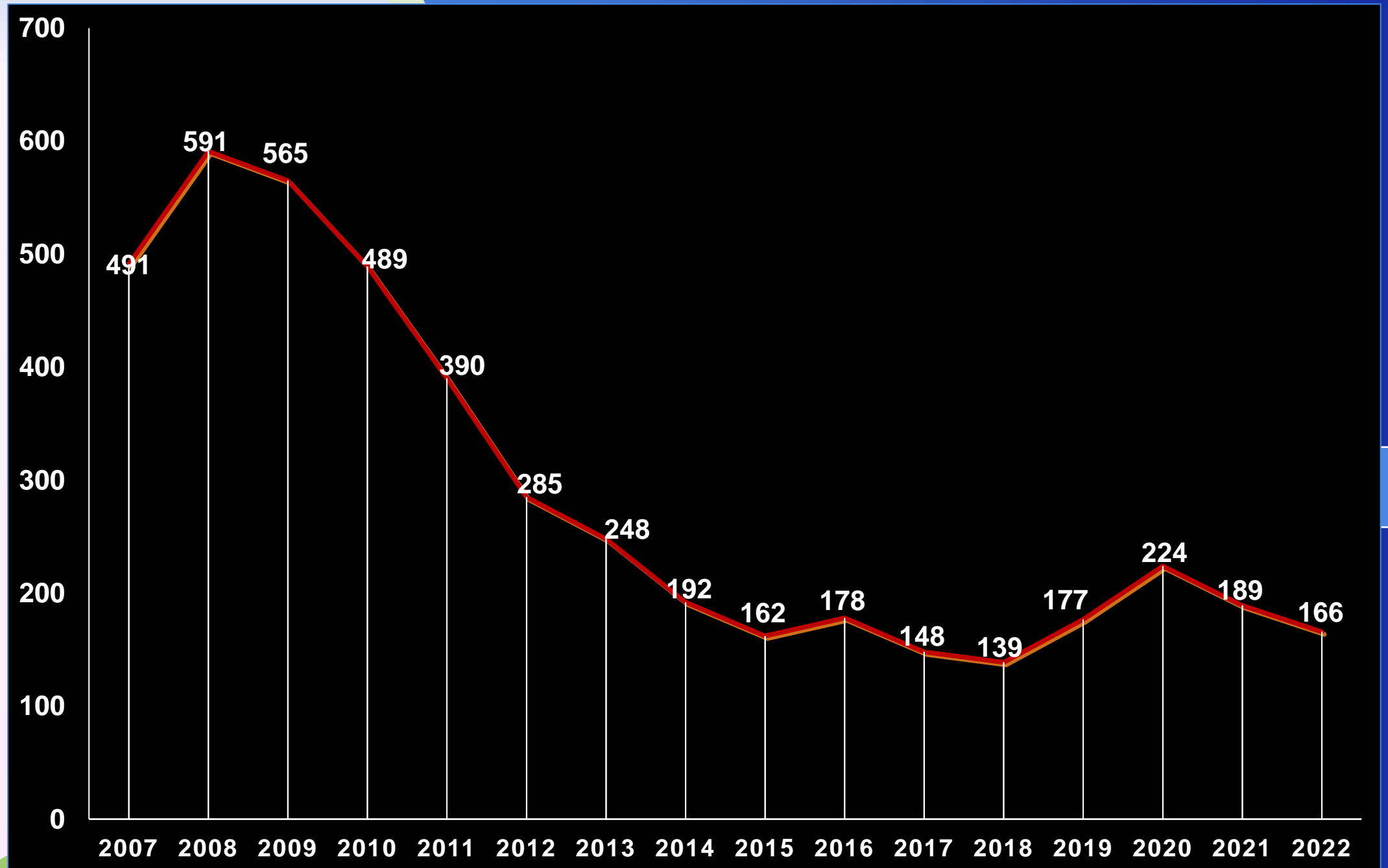




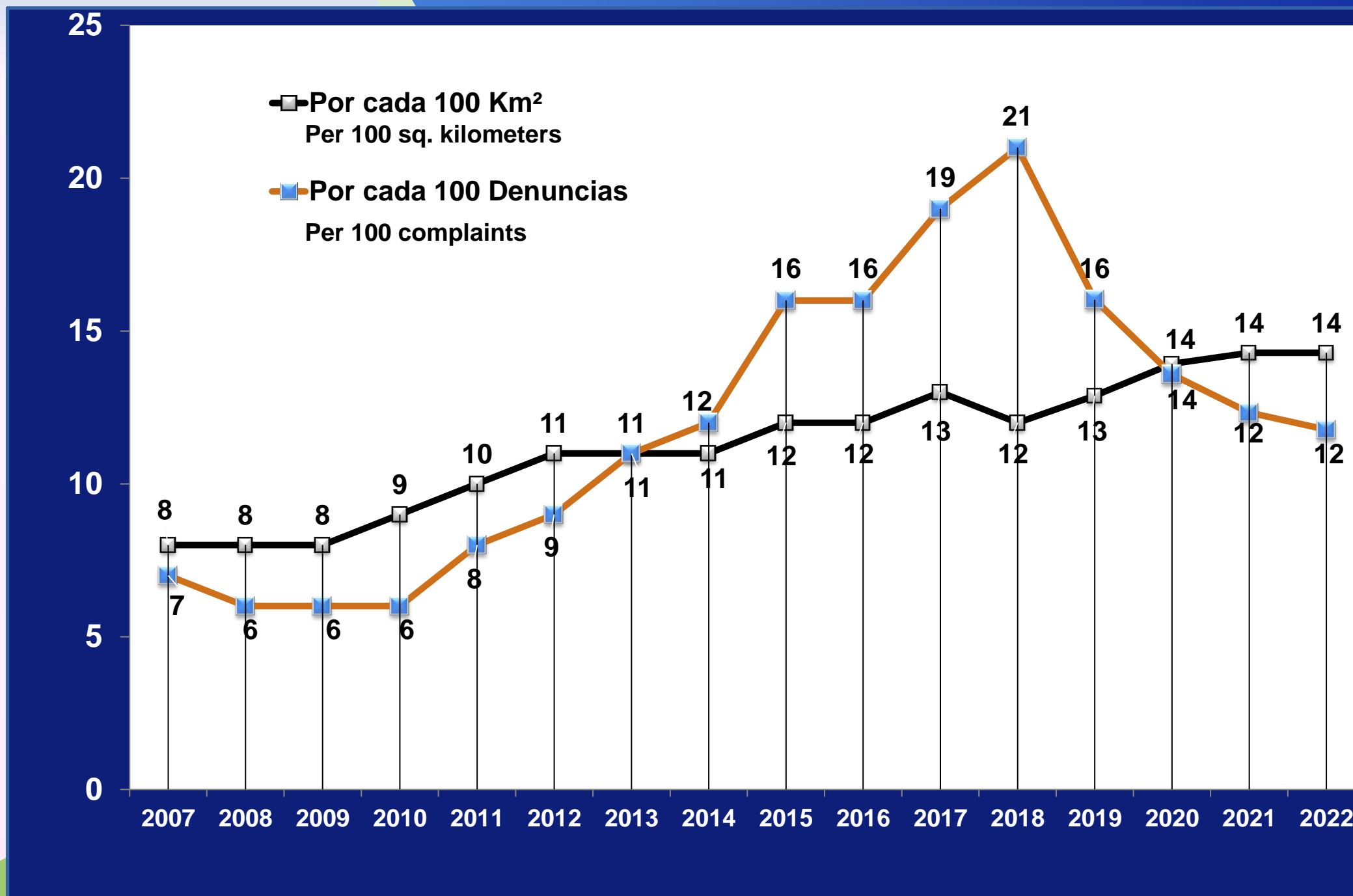
# Risk of being a victim of delinquency/Years 2007-2022



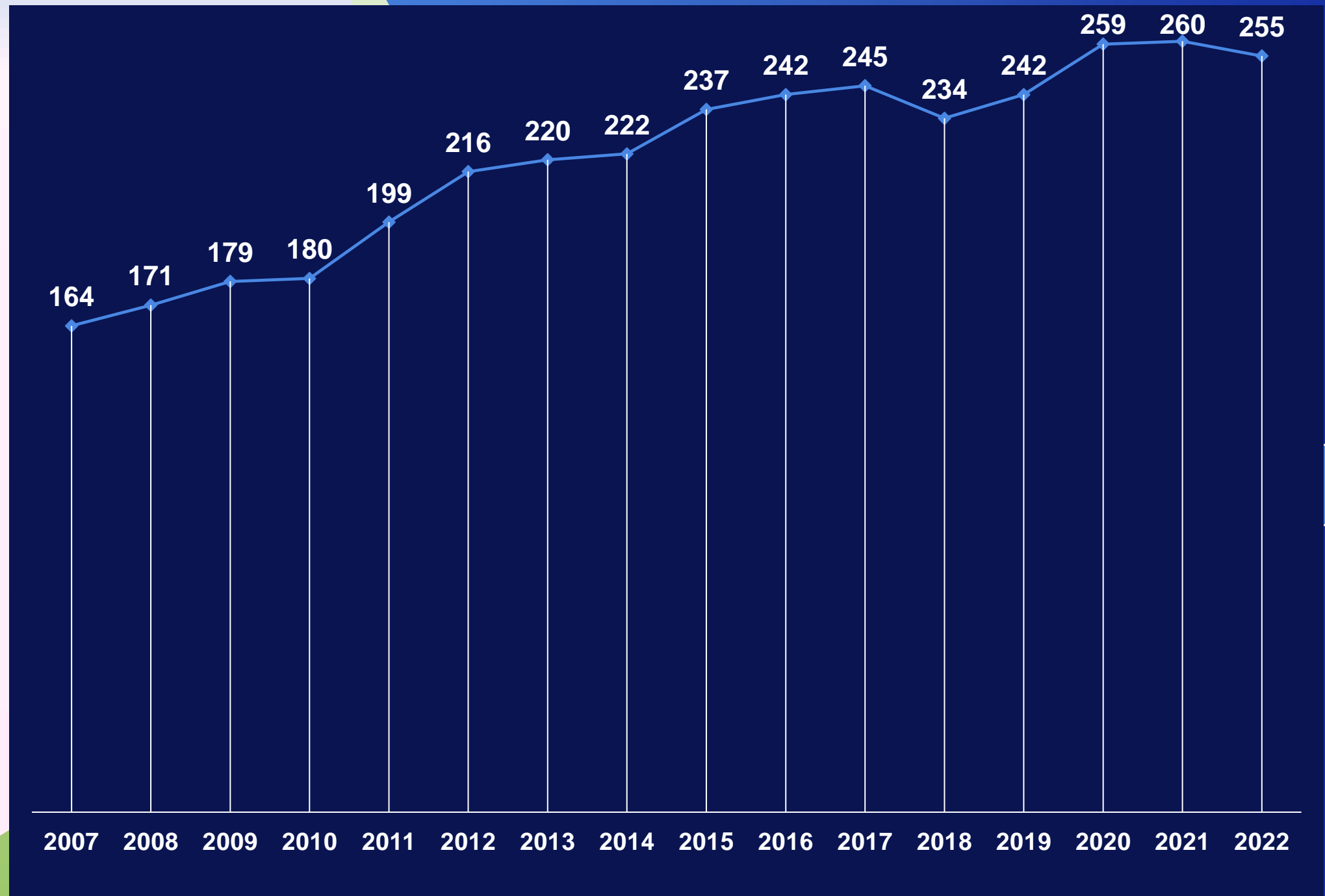
# ROBBERY IN ALL FORMS (INCL. WITH FORCE, VIOLENCE OR INTIMIDATION) PER 100,000 INHABITANTS / YEARS 2007-2022



# Police officers per 100 sq. kilometers & per 100 complaints / Years 2007-2022



## Police per 100,000 inhabitants / Years 2007-2022





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